

Legal notices

F4A S.à r.l-S

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The website www.f4a.lcu (hereinafter be referred to as “the website”) and F4A’s digital applications (hereinafter be referred to as “the app”) are edited and maintained by F4A S.à r.l-S, a luxembourgish simplified limited company registered under the RC Luxembourg Number B215168, headquartered in Luxembourg, 59 boulevard Royal, L-2449.

These general terms and conditions of use are governed by the Luxembourgish law, both in terms of basic rules and for the rules governing them.

User’s liability

The user uses the website, the app and its services at his own risks and liability. The information contained in this App and website is for general information purposes only. Advertised products are products close to their expiry date and identified as such in stores. Thus present in limited quantities and offered for sale in store within the limit of the stock available. The information is provided by F4A S.à r.l-S and their partners, such as Delhaize, Pall Center and other supermarkets and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the F4A App and website or the information, products, prices, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

Accessibility of the website

The website and the app are available 24/24h, 7/7d but not if interrupted voluntarily or not for maintenance reasons or in case of force majeure.

Being in fact subject to an obligation of means, F4A S.à r.l-S can not be held responsible for any damage, whatever its nature, resulting from an unavailability of the website, the app or one or more services, or resulting from the presence of viruses.

Links

The website includes information made available by external companies or hypertext links to other sites that have not been developed by F4A S.à r.l-S. The existence of said links to other sites does not constitute a validation of these sites or their content by F4A S.à r.l-S. Thus, the responsibility of F4A S.à r.l-S can not be engaged because of information, opinions and recommendations made by third parties.

F4A S.à r.l-S has no means to control these sites (and / or the products and services they offer) and these sources, and does not answer for the availability of such sites and external sources nor does it guarantee it.

Links are partly automatic and can not all be verified by F4A S.à r.l-S.

Intellectual Property

All the illustrations of the products and all the supports present on the site are the property of F4A S.à r.l-S and its partners present on the website/ the app, and are protected by the legislation on the rights of authors. It is prohibited for the user to reproduce and / or use the trademarks and logos present on the site, as well as to modify, copy, translate, reproduce, sell, publish, exploit and distribute in a digital or other format, any or part of the information, texts, photos, images, videos and data present on the site.

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Modification of general terms and conditions

These terms and conditions of use may be modified or supplemented at any time, depending on the changes made to the website www.f4a.icu as well as the app, changes in legislation or for any other reason deemed necessary.

It is up to the user to inquire about the general conditions of use of the site, of which only the updated version accessible online is deemed to be in force.

Law and Jurisdiction

In case of litigation, it shall be governed by and construed in accordance with the laws of the Grand-Duchy of Luxembourg.

Protection of personal data

F4A S.à r.l-S respects the privacy of its customers and strictly complies with the laws in force on the protection of privacy and individual freedoms. The purpose of this personal data protection policy is to inform you about the conditions under which your personal data are collected and processed during your browsing on the app and might occur on the website accessible at the following address: www.f4a.icu (hereinafter be referred to as “the website”).

"Personal data" means any information relating to an identified or identifiable individual; an identifiable individual is one who can be identified, directly or indirectly, in particular by reference to an identification number or to one or more specific elements specific to his identity.

What personal data is likely to be processed and for what purpose?

Your personal data may be collected and processed when using certain services offered on the app in order to guarantee the best personalised services.

1.a) Contact form

In accordance with the provisions of Regulation No. 2016/679, the General Data Protection Regulation (GDPR) directly applicable from May 25, 2018, the information collected on the subscription form on the site is stored in a computerized file. and kept according to security protocols by F4A S.à r.l-S to allow the resumption of contact.

The personal data collected on the subscription form are kept by S.à r.l-S and are reserved for the sole use of the subscription service of F4A.

These data will be retained as long as they remain necessary for the fulfillment of the above purpose and are recorded only to the extent necessary to answer you.

Access to this data will be strictly limited to subscribers who are directly or indirectly involved in this process. These data will not be communicated / transferred to third parties.

2. Are cookies or other tracers used by F4A S.à r.l-S.

The website uses customer cookies as well as a tracking system.

2.a) Cookie Management

The website may use customer cookies, to analyze the information relating to the navigation of the user. A cookie is a text file stored by your browser on a dedicated area of your computer, during the consultation of a website. In no case, this file allows the one who deposited it to obtain information stored on your hard drive or personal information. In general, the use of cookies serves to improve our

services and make them more efficient.

Our website uses cookies to measure the audience and, based on the statistical information collected on the navigation routes, improve their accessibility.

They are deposited by this website on your computer. They include the name of the server that wrote it, an identifier as a unique number and an expiration date.

You can decide for yourself whether the site is allowed to store cookies on your computer. On the other hand, you have the choice at any time to adjust the options of your browser so that cookies are not accepted and stored.

In addition, you can delete cookies already saved via the browser at any time. The use of certain features of this portal may in no case be limited or deactivated if the user refuses cookies.

2.b) Tracking system

In order to improve our service, we collect "tracking data". These give information about your behavior on our website and app. Such tracking data does not allow us to identify you.

The tracking system used: Google Analytics

You have the option to oppose the entry and processing of this data by Google Analytics by installing an opt-out cookie that prevents future data entry while browsing this website:

<https://tools.google.com/dlpage/gaoptout?hl=en-GB>

For more information, please visit the Google Analytics privacy policy.

3. What are your rights regarding your personal data?

In application of the GDPR you have a series of rights.

3.a) Access right

You have the right to obtain confirmation from F4A S.à r.l-S that personal data about you are or are not being processed and, where available, access to such personal data and the following information :

- ✓ Categories of personal data collected and processed;
- ✓ The purposes of their treatment;
- ✓ The categories of recipients to whom the personal data have been communicated or are likely to be communicated;
- ✓ The retention period of the personal data;
- ✓ Information about your rights with respect to your personal data.

3.b.) Right of opposition

You may object, for legitimate reasons, to any processing of your personal data. Thus, F4A S.à r.l-S will no longer process your personal data unless it demonstrates that there are legitimate and compelling reasons for the treatment that prevails over the interests and rights and freedoms of the data subject, or finding, exercise or defense of rights in court.

3.c.) Right of rectification

You have the possibility to request to have your personal data corrected if they prove to be inaccurate, incomplete or obsolete.

3.d.) Right to be forgotten

You may request that your personal data be deleted if such personal data are no longer necessary for the purposes for which they were collected or processed, if you withdraw your consent to the processing of your personal data, under provided that your prior consent was the legal basis for their collection and processing and that there is no other legal basis to justify them you objected to the

collection and processing and that there is no other legal basis to justify them, you objected to the collection or processing of your personal data in accordance with the following paragraph, the processing of personal data is illegal, your personal data must be deleted for F4A S.à r.l-S complies with a legal obligation charged to him or if you are a minor at the time of the collection of your personal data.

3.e.) Right to limitation of treatment

You may require F4A S.à r.l-S to correct, supplement, update, block or erase any personal data concerning it which are inaccurate, incomplete, equivocal, out of date, or whose collection, use, communication or conservation is prohibited.

3.f.) Right to portability of data

You have the right to receive your personal data collected or processed by F4A S.à r.l-S, in a structured, commonly used and machine readable format, and the right to transmit this data to another controller without F4A S.à r.l-S to which the personal data have been communicated is an obstacle.

4. Who to contact in case of litigation or question?

If you intend to exercise these rights, please contact our general manager (Mrs. Ilana Devillers)

Address: 59, Boulevard Royal, L2449 Luxembourg
Phone Number: +352 661 245 368

In addition, you have the possibility to file a complaint to the National Commission for Data Protection (CNPDP).

Address: 1, Avenue du Rock'n'Roll, Esch-sur-Alzette
Phone number: +352 26 10 60 -1

5. Which measures is taken to guarantee the protection of your personal data?

F4A S.à r.l-S operates the technical and organizational suited measures concerning the processing of personal data to guarantee a level of security adapted to the risk. Of more F4A S.à r.l-S makes a commitment to improve constantly his/her security measures according to the technological evolution.

5a.) Notification in case of a personal data breach

In case of personal data breach, F4A S.à r.l-S notifies the relevant supervisory authority to the relevant supervisory authority in accordance with Article 55 of the GDPR, as soon as possible and, if possible, not later than 72 hours after to have read it, unless the violation in question is not likely to create a risk for the rights and freedoms of individuals. When the notification to the supervisory authority does not take place within 72 hours, it shall be accompanied by reasons for the delay.

On the other hand, where a personal data breach is likely to create a high risk for the rights and freedoms of an individual, F4A S.à r.l-S publishes the breach of personal data to the data subject as soon as possible.

